



FULL 10-YEAR WARRANTY*

WARRANTY REGISTRATION

To all original purchasers of its products, Rocky's Reel Systems Inc., warrants its product** free from defects in materials and workmanship for a period of TEN (10) YEARS from the date of purchase.

Products which fail or become defective during the warranty period, except as a result of accident, negligence, improper installation, corrosion, improper use, improper care, modification or alteration after purchase, shall be replaced or repaired at our option without charge*, within 90 days of receipt of the defective product, barring unforeseen delays.

Rocky's Reel Systems Inc., shall not be responsible for cartage, removal, and/or reinstallation, labor, or other such costs incurred in obtaining warranty replacement.

**This warranty supersedes all warranties printed or implied
Obtaining warranty replacements parts
Canada and the United States of America only please call:**

1 - 8 0 0 - 6 6 3 - 8 7 0 5

***All others Countries:**

Please contact your local supplier who will help you with the warranty process

Important Note: U.S. customers, do not return goods to the North Vancouver Address as they will be refused, an Returned Goods # must be obtained before any goods will be accepted.

IMPORTANT: To validate your warranty in North America you must register this number with Rocky's within 30 days from purchase. Failure to register may nullify your warranty.

REGISTER ON LINE AT: www.rockys.ca

RETAIN THIS PORTION FOR YOUR RECORDS

****Casters, Tubing and Consumable items i.e. Grommets & Strapping are not covered under this warranty.**



CUSTOMER SURVEY 

WARRANTY REGISTRATION

IMPORTANT: YOU MUST COMPLETE THIS REGISTRATION CARD AND MAIL IT WITHIN 30 DAYS OF PURCHASE DATE, IN ORDER TO EFFECT AND VALIDATE THE WARRANTY.

POOL SIZE: WIDE _____ LONG _____

PURCHASE DATE: M / DAY / YR _____

INSTALLATION DATE: M / DAY / YR _____

PURCHASER: _____

PURCHASED FROM: _____

NAME: _____

COMPANY: _____

ADDRESS: _____

RETURN TO: _____

CITY: _____

STATE/PROVINCE: _____

ZIP/POST CODE: _____

TELEPHONE #:() _____

FAX #. () _____

E-MAIL _____

**ROCKY'S REEL SYSTEMS INC.,
#217-1305 WELCH STREET.
NORTH VANCOUVER, B.C.
CANADA V7P 1B3**



Dear Customer,

Congratulations, you have purchased the very best swimming pool reel system available today.

Your Rocky's will provide you with years of quality service, if you take the time to look after it.

The Rocky's end units are made from **Die Cast Aluminum**, this is lightweight and strong, if you do not bang it around or stand on it, the unit will last as long as you need it. Handles are also die cast and are not designed for lifting the unit, or for standing on.

The **Baked Enamel Finish** will remain looking like new, as long as it is not banged or chipped. The complete unit is designed to reel up your swimming pool cover, it is not a seat or a platform for jumping on and off. Provided that the Rocky's is used for the purpose it was designed for, your investment will remain sound.

Rocky's tubing is **12-Sided Anodized Aluminum**, it has a satin lustre finish. Any other section tubing is not a Rocky's Product. Only extend the adjustable reels to the maximum length suggested in the instructions.

If a warranty problem should arise please telephone us at **1-800-663-8705** (USA and Canada only) and we will take care of you.

IMPORTANT: Please remember to apply waterproof petroleum grease to the inside of the **Black Bushings**, at least once a year, this will ensure the unit operates smoothly.

Do you know anyone who might like to hear about Rocky's products? If so please ask them to Visit our Web Site for more information and updates.

**WARNING:
IMPORTANT**

Stick Warning Label to tube

Help Prevent Drowning.

Completely Remove Cover before using the pool.

Never swim under a cover. Do not stand on top of the cover.

Tel: 1-800-663-8705

Fax: 1-800-811-9966

Web Site: www.rockys.ca

E-Mail: info@rockys.ca

CUSTOMER SURVEY

We value your opinion as it is very important to our success. Please therefore take a moment to fill in this survey before you return your warranty registration.

Where did you hear about Rocky's: A friend From Magazine Ads Local pool store

Your pool builder Pool maintenance/service company A Show/Exhibition Other

Did you find the instruction sheet helpful: Yes No

How easy was it to install your unit: Very easy Easy Not so easy Difficult

Any suggestion: _____

Did you look at any other reel systems before you chose the Rocky's: Yes No

If yes which others: Odessey Feherguard Cantar Other

Why did you decide upon the Rocky's over any other make: _____

Any comments: _____

Thank you for your time, we really appreciate it. If we can be of any help to you please telephone us.