

WINTER COVER LIMITED WARRANTY

This warranty supersedes all other warranties.

Mailing Address

Attn: Warranty Department
574 Main Street
Tonawanda, NY 14150

*** Please examine your Winter Cover thoroughly before installing *** Handle your Cover with care during inspections and installations ***

The company is **NOT** responsible for tears or punctures caused by improper handling or installation. Your Winter Cover is guaranteed to be free of manufacturer defects for the period listed below.

This is a **PRO-RATED** warranty. This warranty is not transferable by the original owner to a subsequent owner of the winter cover. The Company and its manufacturers are not responsible for any labor charges, costs of water, chemicals, or loss of water. Age of the Cover is determined by the number of seasons from date of purchase whether or not the Cover was used. If the cover is deemed to be covered under warranty, the purchaser shall pay for the following percentage of the current purchase price and shall be responsible for any handling or shipment fees for replacement, including additional shipping charges for oversized Covers.

SEASON	Economy 8 Year	Deluxe/ Deluxe Plus 10 Year	Supreme 12 Year	Supreme Plus/ Ripstopper 15 Year
1st Year	0%	0%	0%	0%
2nd Year	30%	0%	0%	0%
3rd Year	40%	40%	0%	0%
4th Year	50%	50%	40%	0%
5th Year	60%	60%	50%	0%
6th Year	70%	70%	60%	50%
7th Year	80%	80%	70%	60%
8th Year	90%	90%	80%	70%
9th-10th Year	n/a	90%	90%	80%
11th-12th Year	n/a	n/a	90%	90%
13th-15th Year	n/a	n/a	n/a	95%

 **WARNING** 

THIS WINTER COVER IS DESIGNED SOLELY TO PROTECT YOUR POOL FROM THE ELEMENTS OF WINTER, AND IS NOT DESIGNED TO SUPPORT PEOPLE OR PETS.

UNDER NO CIRCUMSTANCES SHOULD CHILDREN BE LEFT UNSUPERVISED NEAR THE POOL!

To File A Claim: Please contact our customer service department at 1-800-356-3025 to speak with a representative. Have your customer number and sales order number available for verification purposes. Photos of the Winter Cover damage/defects will be required for review. If the Winter Cover is deemed to be covered under warranty you may be asked to send a 12-inch by 12-inch section of the damaged/defective area to the address in the top right hand corner of this warranty sheet. Include a copy of your sales order receipt with the submitted sample. Collect shipments will be refused.

IMPORTANT NOTE: The following is specifically excluded from this Warranty:

1. Grommets or tarp tabs pulling out due to the placement of heavy objects as hold-downs (i.e. milk jugs, etc.)
2. Excessive abrasions caused by wind conditions or sharp pool edges and/or improper attachment to the pool.
3. Stress tears caused by ice damage or improper use damage.

Solid Winter Cover is designed to:

1. Keep the dirt and debris out of your pool during the non-swimming months when your pool is closed. When combined with a proper winterizing program the Cover is especially effective in maintaining the clean pool water.
2. Protect your investment by sheltering your pool from the wear and tear of the winter weather.

In performing its job, the Winter Cover will be subjected to numerous conditions. It will become dirty, grimy and some calcified matter may form over the Cover. The appearance does not mean that your Cover is inferior material or construction. We suggest using a cleaner to restore the Cover such as RX clear multi-purpose cleaner.

This Warranty gives you specific legal rights. This Warranty provides the exclusive remedy for any damages, including direct, consequential, special or incidental loss or damage when a claim is made under this Warranty. You may have other rights, which may vary from state to state. For example, some states do not permit a limitation on direct, consequential, special or incidental loss or damage.