



# LIMITED WARRANTY

Pentair Water Pool and Spa, Inc. ("Pentair") manufactures its products with the highest standards of workmanship, using the best materials available through state of the art processes. Pentair warrants its products as follows:

**Limited Warranty:** Pentair warrants its products to be free from defects in material and/or workmanship for a period of sixty (60) days (parts only) from the original date of purchase and/or installation. Customer agrees to prepay all shipping charges to Pentair.

All products used in commercial applications receive a one (1) year warranty.

### Exceptions that may result in denial of a warranty claim:

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
3. Damage caused by failure to install products as specified in the owner's manual.
4. Damage due to unauthorized product modifications or failure to use Pentair original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair.

### Extended Warranty for Specific Products (Offered from Date of Installation)

PRODUCT FAMILY	WARRANTY LENGTH	EXCEPTIONS
Filters and Valves	1 year	60 days Only
Pumps	1 year	
Heaters	2 years	
Heat Pumps – Residential	2 years	
Heat Pumps – Commercial**	1 year	
Lights	1 year	
Automation Equipment	1 year	
ACU-TROL Commercial Controllers**	5 years	
ACU-TROL Electronic Modules	5 years	
ACU-TROL AK Color and Accessories	1 year	
ACU-TROL Commercial pH or ORP Probe**	2 years	
INTELLICHLOR (SCG) w/Power Center/Supply	1 year	
White Goods and Water Features	1 year	
Chlorine Bromine Feeders	1 year	

PRODUCT FAMILY	WARRANTY LENGTH	EXCEPTIONS
Maintenance Equipment/Replacement Parts	60 days	Qualified Installer NOT Required
Automatic Pool Cleaners	1 year	
Aboveground Systems	1 year	

**\*\*NOTE:** Please keep the original sales receipt as proof of purchase and save the qualified installer's invoice and date of installation when you register your product(s).

**\*\*NOTE:** For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.

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Phone: 800-831-7133

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## PRODUCT WARRANTY REGISTRATION CARD

To register your product online, please visit [www.pentairpool.com/support/product-registration.html](http://www.pentairpool.com/support/product-registration.html)

Please Detach Along Dotted Line and Mail This Section. Keep the Warranty for Your Records

Please promptly complete and return this postage paid card. In the unlikely event we must notify you of safety modifications to your product, under the Consumer Product Safety Act, this will allow us to communicate with you quickly. Incomplete or missing information such as your serial number will not be registered. **Your Limited Warranty is attached to this reply card.** Please detach it, review it thoroughly so you are familiar with the terms of your warranty coverage and keep in a safe place.

### ALL INFORMATION REQUESTED BELOW IS REQUIRED IN ORDER TO RECEIVE AN EXTENDED WARRANTY.

#### Product:

- FILTER  
  PUMP  
  HEATER  
  HEAT PUMP  
  LIGHT  
  AUTOMATION  
 AUTO CLEANER\*  
  AUTO FEEDER  
  MAINT. EQUIPMENT  
  WHITE GOODS

Brand/Model Name: \_\_\_\_\_

I purchased the Pentair product for use in: \_\_\_\_\_

- Inground Pool  
  Inground Pool/Spa Combination  
  Aboveground Pool  
  Spa Only

My Serial Number is: \_\_\_\_\_

(if applicable)

1. Name: \_\_\_\_\_

(please print) Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Tel. No.: ( \_\_\_\_\_ ) \_\_\_\_\_ E-mail: \_\_\_\_\_

I do not wish to receive promotional emails from Pentair Aquatic Systems. We will not rent or sell your personal information under any circumstance.

2. Date of Purchase/Installation: \_\_\_\_\_  New  Replacement

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

3. Where did you purchase your Pentair Product?

- Pool Builder  
  Pool Store  
  Pool Service  
  Mail Order  
  Internet  
  Other

Company Name: \_\_\_\_\_

Location: \_\_\_\_\_

4. Who installed your product?

Name of Installer: \_\_\_\_\_

Location of Installer: \_\_\_\_\_

Installer Tel. No.: \_\_\_\_\_

Please attach original qualified installer's invoice and original sales receipt here as proof of qualified installation and purchase.

**\*Note:** Automatic Cleaners purchased in the USA from entities outside the USA do not qualify for any USA programs including warranty, trade-in or rebate programs.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT 8 FARMINGTON MO

POSTAGE WILL BE PAID BY ADDRESSEE

**PENTAIR WATER POOL AND SPA, INC.**  
**PO BOX 1228**  
**FARMINGTON MO 63640-9852**



FOLD IN HALF AND SEAL FOR MAILING



**LIMITED  
WARRANTY**

**TO OBTAIN AN EXTENDED WARRANTY, PLEASE SEE THE THREE (3) OPTIONS BELOW:**

- a) **One (1) Year Warranty:** Pentair warrants certain products listed in the extended warranty section to be free from defects in material and/or workmanship for a period of one (1) year from the original date of installation on a single product if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
  - b) **Two (2) Year Warranty (Heaters Only):** Pentair warrants heaters to be free from defects in material and/or workmanship for a period of two (2) years from the original date of installation on a single product if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
  - c) **Three (3) Year Warranty IntelliPro® or IntelliPro® Variable Speed Pumps & Select Bundled Products Only\*):** Pentair warrants the IntelliPro or IntelliPro Variable Speed Pumps and selected bundled products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
- ← This extended three (3) year coverage on bundled products applies to purchases and qualified installations of three (3) or more of the following products: inground pump, filter, heater, heat pump, control system, automatic cleaner, lighting or salt chlorine generator. **\*Note: Bundled products must be from three (3) different product groups, purchased on the same invoice and installed at the same time.**

- The above extended warranty is applicable to the original owner only, beginning on the date of installation and is not enforceable by any third party. Proof of purchase and/or date of installation by a qualified installer will be required to register a warranty claim.
- **Warranties by others:** Some Pentair products incorporate components manufactured by other manufacturers. Some of these manufacturers provide warranties in addition to the warranty provided by Pentair herein. In all such cases, a copy of the third party manufacturer's warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to contact the specific manufacturer for the additional protection.

**Pentair Warranty Obligations**

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the customer following the procedures set forth below, Pentair will, at its sole option, repair or replace such product or part of equal value, in lieu of repair. Pentair is not, however, responsible under this warranty for any cost of shipping or transportation of the product or parts thereof to or from the technical Service Department. Also, Pentair is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

The above mentioned warranties are void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair. Expendables including, but not limited to refrigerant, recovery or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by a Pentair service representative.

**PLEASE NOTE:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**No Other Warranties**

To the maximum extent permitted by applicable law, Pentair disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the product(s), part(s) and/or any accompanying written materials.

**Procedure for Obtaining Performance**

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Technical Service Department as soon as possible after discovery of the product related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Pentair will promptly notify the customer of the address to which the product may be shipped. The customer shall then ship the product, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. UnAUTHORIZED returns will not be accepted. Freight must be prepaid by customer.

**Warranties or Representations by Others**

No third party has any authority to make any warranties or representation concerning Pentair or its products. Accordingly, Pentair is not responsible for any such warranties or representations.

**Other Rights**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

**Sole Warranty**

Supersedes all previous publications.